



# Newsletter December 2021



## Happy holidays!

All employees and the management of Woldring Verhuur would like to wish all residents a Merry Christmas and a prosperous 2022. We look back on a very eventful year, but your trust once again proved to be the key to our success. We are proud that we were able to offer you a warm home and are very pleased that we can continue to do so in 2022.

## Welcome booklets

Recently we have been busy developing a welcome booklet. New tenants will receive this during the key transfer. For the Woldring Location it has already been printed and is already being used. It includes more information on the history of Woldring Rental, facilities near the Woldring Location and the use of various devices in the apartment. In the future, a booklet will be added for all downtown living spaces.

Now you may be living here and still want to receive a welcome booklet. Or you may have received the welcome booklet, but due to moving stress you left it somewhere and you don't know exactly where. That is why we have placed it on the website of the Woldring Location. On the page with frequently asked questions you will find a download link. In the future there will also be a link for the booklet of the inner city.



## Cleaning tip by Viveca

*Cleaning, basically nobody likes this. It takes a lot of time and energy and on top of that you don't get some things as clean as you want. Cleaning your house is therefore sometimes more tedious and difficult than you think. Fortunately, our cleaning specialist Viveca likes to share her cleaning tips in her (new) column. With this time the question: how do you properly remove your Christmas tree?*

"Christmas is perhaps the nicest days of the year. A lot of people look forward to the holidays. Of course, you want that coziness in your home as well. A Christmas tree is therefore ideal to put in your living room. However, most people do not know how to remove it afterwards. The result is that your living room and the common areas are covered in needles and that makes no one happy.



My first advice is to keep an eye on the website of the municipality of Groningen. Every year the municipality collects old Christmas trees from various locations in the city. This is usually in the first two weeks of the new year. On the indicated dates you can put your Christmas tree along the road and the municipality will then ensure that it is collected free of charge.

But how do you make sure that the Christmas tree gets to the roadside without covering the common areas and your own living space with needles? Once you've cleared out the baubles and Christmas lights, you can start clearing out the Christmas tree. The best way to do this is to use an old tablecloth or fitted sheet. Wrap your cloth around the tree so you can lift it easily. If you are alone, you can lay the cloth on the floor and the tree flat on top of it again. This way you can drag the Christmas tree outside. You could also use a large garbage bag. Maybe you have a smaller tree and it will fit in the bag, but a garbage bag is also suitable as an alternative to the way with the fitted sheet.

My point is basically, that prevention is better than curing. If you prevent needles from getting everywhere this way, the less you have to clean up. Fewer needles in the common areas also means less inconvenience for your fellow residents and for myself, of course."

## Information board with house rules

We regularly receive questions from residents of the Woldring location about our house rules. Apparently there are still uncertainties regarding the keeping of pets, leaving items in the hallway and other matters. The information boards will therefore regularly display an overview of the house rules. We know that not everyone walks past these signs to enter the building. Therefore, the following is a brief overview of the house rules as they are also displayed on the information boards.

House Rules:

- Garbage in the designated container
- No stuff in the hallway, on the wall or on the door.
- Pets not allowed
- Smoking inside and no use of drugs
- Do not cause any inconvenience to the neighbours
- Bicycles in the bicycle shed
- No strangers allowed in the building

 **woldring verhuur.nl**

## Fireworks ban

Perhaps it is unnecessary to report, but during New Year's Eve, a fireworks ban applies in the Netherlands. This means that consumer fireworks may no longer be sold or set off. We would like to remind you that this ban is not for nothing. Please respect this measure during the holiday season.



## Good resolutions

Maybe you, like most people, also have good intentions for 2022. As a company, we are no exception. We want to be even more active in improving our service in the coming year. For example, we've already started a pilot where we approach new tenants by phone to actively track and resolve questions and problems. This will soon be joined by something new for all residents of Woldring Rental. Our good resolution for 2022 is to have a quarterly satisfaction survey among all the tenants of Woldring Rental. This will enable us to improve our services on the basis of data. You can expect the first questionnaire by e-mail in January. The more people that complete it, the better. Thank you in advance for your help.



## Mail delivered incorrectly

In December you can expect a lot of mail. Nice Christmas cards or New Year's wishes are very nice to receive. Unfortunately, it can also happen that you receive a letter that is not meant for you at all. What should you do with this? In each building there is a place where residents can leave mail intended for former residents or mislaid by the postal worker. For the Woldring Location, this type of mail may be left at the office. The janitor ensures that the mail is returned to sender. We now regularly see that the mail is thrown on the floor, so that the cleaning department has to clean it up. Let's stop that and put this mail where it belongs. Thank you.

## One final addition

The problems mentioned above are mainly due to the fact that residents forget to pass on their house number addition to agencies from which they receive mail or to webshops where (Christmas) gifts are ordered. Especially at the Woldring location, residents regularly forget to use their house number addition. We ask everyone to be sharp on this. This prevents your mail or orders from disappearing and saves others irritation.